



**Rittal Manufacturer's Warranty for Climate Control products  
(Valid from date of manufacturing Jan 01, 2007)**

On condition that the products are used to their intended use (see assembly instructions), Rittal warrants the following products to be free of defects in workmanship, materials and components for **24 months from date of manufacturing**:

- Air conditioners
- Chillers
- Air/air heat exchangers
- Air/water heat exchangers

If within 24 months after manufacturing, a malfunction of the contractual product occurs within the terms of warranty, which substantially adversely affects its functionality, Rittal shall remedy the malfunction at its opinion by phone service, if necessary, by replacement, repair, or other measures within an adequate period of time. Provided that it is not unreasonable for the customer, Rittal can also provide replacement parts required to correct the malfunction.

Within the 24 months of warranty Rittal shall bear all costs connected with dispatching, deploying and accommodating its staff with replacing or repairing any parts, provided that the malfunction occurred during correct and proper usage of the contractual products and provided that the costs are not increased by bringing the contractual products to another delivery place than the original one. Furthermore, Rittal shall bear the necessary expenses for procuring and delivering the replacement parts

Any parts provided for or in replacement shall be new or in mint condition and in a fully functional state, free of fault. The replaced parts shall become Rittal's property. Customer warrants that no rights of any third parties shall obstruct that exchange and transfer of title.

The requirements for activating the warranty are as follows:

1. The product concerned can be identified unmistakably by its serial number.
2. External factors such as fire, vandalism, unauthorized interference, temperatures that exceed the maximum operating temperature, or normal wear and tear shall be excluded as causes.
3. The products have not been modified, with the exception of modifications undertaken by Rittal staff or Rittal Service Partners.
4. The products were only used appropriately in compliance to installation, maintenance and operating instructions.
5. Installation, operation, repair and servicing shall take place in accordance with the specifications provided by Rittal. In detail, meaning:
  - a. Installation, set-up and assembly shall be carried out in accordance with the operating and assembly instructions and by a corresponding specialist.
  - b. Any repairs which become necessary in this case of a claim against the warranty shall be carried out exclusively by Rittal staff / Rittal Service Partners.
  - c. The product concerned is used exclusively in connection with compatible products.

6. No damage was caused due to relocation by unauthorized personnel.

The following shall not be included in the works and services under the warranty:

1. Fault clearance measures for faults caused by operating errors, other improper handling, technical interference on the part of customer or third parties, or any external influences for which Rittal is not responsible,
2. The costs of replacement parts which are subjected to particular wear and tear, the cost of consumables and data carries;
3. Any repairs of accessories, changes, attachments or other fixtures and fittings;
4. Any electrical services not included in the service products;
5. Any maintenance work, if the ambient conditions provided for in the documentation were not observed.

Any claims based on this warranty shall be submitted to Rittal in writing within one month after occurrence of the malfunction. Any further claims, in particular claims for damages, shall not be covered by the warranty. The statutory liability for defects shall not be affected by the warranty.

In the best interest of our customers, Rittal Corporation offers an extended warranty through our Warranty Registration Program. By submitting the Warranty Registration Form, Rittal's climate product warranty will be extended to 30-months from the date of purchase of the unit. If you chose not to complete the warranty registration, the standard warranty of 24-months from the manufacturing date of the unit will be in effect. To qualify, product must be purchased within the current calendar year. Please submit completed form including photos of the data plate. Warranty Registration Form must be submitted within 30-days of purchase to qualify. Warranty Registration Form can be found at [www.rittalenclosures.com/contact-us/warranty-form](http://www.rittalenclosures.com/contact-us/warranty-form).